

21st April 2021

Dear Parent/Carer,

We have disabled the use of biometric fingerprint readers in school for the purchasing of food onsite. We have now introduced swipe cards for all students to purchase their lunch in school. The reason for this is to speed up service and to reduce the risk of infection from using a fingerprint reader. Your child will be issued with a card that will link directly to their cashless account. We will provide your child with their card, a purple lanyard, and a card holder. This is to be kept safe at all times, brought to school each day and worn when in the canteen to order meals and snacks. This card is valid for 5 years and replacements are not need each year.

If your child forgets their card, they will be served their food, but they will be asked to go to the back of the queue to ensure speed of service.

If your child loses this card there will be a charge of £5 per person. (which will need to be paid via the cashless system as we do not accept cash in the academy)

If you have not yet set up your cashless account, please do so by 23rd April via ipayimpact.co.uk – A user guide is on our website for your support.

If you wish to ask any questions, please contact the school on 0121 4595380 or info@arkkingsacademy.org and we will try to answer your query.

Yours sincerely



L Chamberlain
Operations Manager